

# Privacy Policy

Effective Date: 06/11/2026

Cairn Recovery Resources is committed to protecting the privacy of our clients, website visitors, and service participants.

## Information We Collect

We may collect personal information that you voluntarily provide, including your name, phone number, email address, and other information necessary to provide behavioral health, recovery support, housing, and related services.

## How We Use Information

We use information to:

- Provide and coordinate services
- Schedule and confirm appointments
- Respond to inquiries
- Improve our programs and website
- Communicate important service-related information

## Text Messaging Communications

If you consent to receive text messages from Cairn Recovery Resources, we may send appointment reminders, scheduling updates, and other service-related communications.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Information sharing with subcontractors in support services, such as customer service providers, is permitted only as necessary to provide our services.

Text messaging originator opt-in data and consent will not be shared with any third parties, excluding aggregators and providers of the text messaging services.

All categories of information sharing described in this Privacy Policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, excluding aggregators and providers of the text messaging services.

## Cookies

The Website may use "cookie" technology for such purposes as enhancing your online experience by making it easier for you to navigate through the Website and making certain features work better. Cookies are text files which are commonly deposited by website on a user's hard drive when the user visits a website. The file identifies a user's computer and can record the user's preferences and other data about the user's website visit. We do not extract information about individual users during this process. Your web browser may enable you to disable cookies, but please note that certain services may not function correctly without it and your experience on our Website may be hindered.

**Third Party Cookies:** We may use third-party advertising companies to serve ads on our behalf across the Internet. These companies may collect and use information about your visits to this and other websites and your interaction with our products and services in order to provide advertisements about goods and services of interest to you. However, no personally identifiable information (such as your name, address, email address or telephone number) will be connected with such information. They may use information about your visits to this and other websites to target advertisements for goods and services and may be used to keep track of user response to each advertisement. These targeted advertisements may appear on our Websites or on other sites that you visit. The anonymous information is collected through the use of a pixel tag or cookies, which are industry standard technologies used by most major websites. If you do not want such companies to collect this information you may opt-out.

Please note that if you delete your cookies, use a different browser, or buy a new computer, you will need to renew your opt-out choice.

## Security

We take reasonable measures to protect the information we collect from unauthorized access, disclosure, or misuse.

## Contact Us

If you have questions about this Privacy Policy, please contact:

Cairn Recovery Resources

[info@cairnrecovery.com](mailto:info@cairnrecovery.com)

740-487-3000